



SUY – 01

B.Com. (Semester – V) Examination, October/November 2018
INDUSTRIAL MANAGEMENT

Duration : 2 Hours

Max. Marks : 80

- Instructions :**
- i) **All questions are compulsory, however, internal choice is available.**
 - ii) **Answer sub-Questions in Questions No. 1 and Question No. 2 in not more than 100 words each.**
 - iii) **Answer question No. 3 to Question No. 6 in not more than 400 words each.**
 - iv) **Figures to the right indicate marks assigned to the questions.**

1. Answer the following in brief (**any four**) :

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- a) Any four benefits of Scientific Management.
- b) The importance of Industrial Management (any four).
- c) Any four functions of management as part of Industrial Management process.
- d) Need for rationalisation of Indian Industries (any four).
- e) Any two techniques of work measurement.
- f) Organizational aspect of rationalisation.

2. Write short notes on **any four** of the following :

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- a) Human aspect of rationalisation.
- b) Characteristics of Just In Time (JIT) (any four).
- c) Benefits of Total Quality Management (TQM) (any four).
- d) Steps in Deming wheel.
- e) Causes of industrial pollution (any four).
- f) Legal provisions regarding health (any four).

P.T.O.

3. A) Explain the significance of higher productivity. 12
- OR
3. X) What is Work Study ? Explain the advantages of Work Study. 12
4. A) Explain the meaning of the term rationalisation and examine the steps initiated by the Government of India to facilitate rationalisation. 12
- OR
4. X) Explain the features of Quality Circles. 12
5. A) Explain the meaning of Failure Mode and Effect Analysis (FMEA) and explain the steps in FMEA. 12
- OR
5. X) Describe the objectives of Safety Management. 12
6. A) Explain the human causes and mechanical causes of industrial accidents. 12
- OR
6. X) What are the effects of Industrial pollution ? Elaborate. 12